



Job Title: Business Analyst

Reports to: Product Manager

Summary:

We are seeking talented individuals to work as part of our Development team to work with stakeholders (internal & external) to design software.

The QA Analyst role utilizes a wide range of skills and capabilities to translate our clients' needs into well-conceived software features. This work would include the development of Use Cases, UX design, and feature specs. In addition, the Business Analyst will work closely with Development, QA, and Technical Writers to ensure the software design is built right and can meet our clients' needs.

We view this as a key role within our organization. Working closely with our Product Manager, this role would amplify our client or industry's needs to improve the value proposition for our software and make it compelling to our prospects.

Essential Duties and Responsibilities:

- Work alongside multiple groups within the company and our client-base to conceive, plan, design, and document software features.
- Utilize your organizational and communication skills to document and explain the features to be built and what success looks like.
- Remain engaged, skeptical, and observant throughout the development process for planning and executing the designs as well as creating documentation.
- Continuously learn and understand the needs of the client and the industry to stay ahead of the competition.
- Participate in the development and documentation of internal processes for the product development life cycle.
- Demonstrate and provide outstanding customer and employee relations at all times.

Further Expectations of Role:

- Disciplined in approach to work product completion and timelines.
- Must have analytical thought processes to make independent decisions.
- Ability and willingness to work extended hours on a sporadic basis (during certain days on a client implementation) as required.
- Ability and willingness to work on multiple assignments/projects in a fast-paced environment and meet tight deadlines.
- Ability to effectively formulate and communicate ideas.



Qualifications:

- Bachelor's Degree in technical or business field
- Minimum 3 years of applicable work experience
- Excellent technical writing and oral communication skills
- Ability to work as part of a project team structure
- Ability to work on-site at client locations throughout North America
- Travel Expectations: ~ 10%
- Ability to pass stringent background investigations, required
- Clean driving record, required

About Casino Cash Trac:

Based in Tulsa, Oklahoma, Casino Cash Trac develops and distributes the industry leading product, Casino Insight, to manage the casino's accounting operations and analytical needs. Casino Cash Trac brings Insight into the casino's operations, from the floor to the vault and all the way to the general ledger.

Our company has a high-performance culture, built around passion for our clients' success and professional growth for our employees. Our unique culture enables people to contribute and have fun doing it. With its planned growth, CCT can offer its employees the opportunity to grow both personally and professionally in the fields of technology, service delivery, training or management.

Since its beginnings in 2012, Casino Cash Trac has helped over 175 casinos across multiple countries to advance towards operational excellence, maximize productivity and efficiency. Ranked on *Inc. 500's* top list of Growing Companies, our company has a high-performance culture and all employees must demonstrate and provide outstanding customer and employee relations.