



Job Title: Business Consultant

Reports to: VP, Services

Summary:

We are seeking talented individuals to work as part of our Services team, performing software implementations and value-added Services to our growing client-base.

The Business Consultant role utilizes problem-solving skills to create client reports and solutions, improving their business intelligence and operational efficiency. This role will work closely with our clients' Management teams to set expectations, design software configurations, and determine project timelines. In addition, the Business Consultant will work with their project team to complete the implementation's project plan and ensure the project remains on-track.

Essential Duties and Responsibilities:

- Work directly with the client contributing to the scope, design, implementation, testing, go live, and production support phases of a project
- Identify opportunities to improve operational and accounting processes
- Evaluate regulations, policies, and procedures to determine best and most efficient practices
- Partner with client's management team to design, develop, and implement internal control and cage/revenue audit best practices for new software
- Provide analysis and troubleshooting in the design, configuration, testing, and production support of application solutions for the client's business needs
- Ensure proper communication between client, project team, and CCT to create a positive experience for our clients
- Demonstrates and provides outstanding customer and employee relations at all times.

Further Expectations of Role:

- Demonstrate excellent organizational skills and the ability to determine, document, and delegate tasks to ensure timelines are met
- Demonstrate the ability to identify and manage risks and work closely with our clients to mitigate those risks throughout the life of the project
- Demonstrate strong business skills, negotiation skills, analytical thinking, and excellent verbal and written communication skills
- Ability and willingness to work extended hours on a sporadic basis (during certain days on a client implementation) as required.
- Ability and willingness to work independently.
- Ability to effectively formulate and communicate ideas.



Qualifications:

- Bachelor's Degree in relevant field of study (technical, business, math, engineering, etc.)
- Project management experience or software consulting experience is a plus
- Excellent client-facing skills
- Strong written and oral communication skills, technical writing skills
- Ability to work as part of a project team structure
- Ability to work on-site at client locations throughout North America
- Travel Expectations: ~ 50%
- Ability to pass stringent background investigations, required
- Clean driving record, required

About Casino Cash Trac:

Based in Tulsa, Oklahoma, Casino Cash Trac develops and distributes the industry leading product, Casino Insight, to manage the casino's accounting operations and analytical needs. Casino Cash Trac brings Insight into the casino's operations, from the floor to the vault and all the way to the general ledger.

Our company has a high-performance culture, built around passion for our clients' success and professional growth for our employees. Our unique culture enables people to contribute and have fun doing it. With its planned growth, CCT can offer its employees the opportunity to grow both personally and professionally in the fields of technology, service delivery, training or management.

Since its beginnings in 2012, Casino Cash Trac has helped over 175 casinos across multiple countries to advance towards operational excellence, maximize productivity and efficiency. Ranked on *Inc. 500's* top list of Growing Companies, our company has a high-performance culture and all employees must demonstrate and provide outstanding customer and employee relations.