Job Title: QA Analyst

Reports to: Product Manager

Summary:

We are seeking talented individuals to work as part of our Development team to design software testing, execute testing plans and document functionality for our growing company.

The QA Analyst role utilizes a wide range of skills and capabilities to ensure the success of implementation and upgrades of our products at all clients. In addition, the QA Analyst will leverage his/her testing skills and practices to ensure product development meets our clients' needs and the software is properly documented.

Essential Duties and Responsibilities:

- Work alongside multiple groups within the company, including development, support, install and analytics, to ensure all environment, testing and documentation needs are met.
- Utilize your organizational and communication skills to create effective documentation for internal process documents, technical guides and user documentation.
- Combine your analytical ability and problem-solving skills to effectively demonstrate, communicate, and negotiate bug fixes in the product.
- Remain engaged, skeptical, and observant throughout the development process for planning and executing testing as well as creating documentation.
- Continuously learn and understand the needs of the client to ensure thorough testing and documentation.
- Participate in the development and documentation of internal processes for the product development life cycle, both for installs and upgrades.
- Assist in the research, evaluation, and documentation of internal tools used by CCT.
- Demonstrate and provide outstanding customer and employee relations at all times.

Further Expectations of Role:

- Disciplined in approach to work product completion and timelines.
- Must have analytical thought processes to make independent decisions.
- Ability and willingness to work extended hours on a sporadic basis (during certain days on a client implementation) as required.
- Ability and willingness to work on multiple assignments/projects in a fast-paced environment and meet tight deadlines.
- Ability to effectively formulate and communicate ideas.

Qualifications:

- Bachelor's Degree in technical or business field
- Minimum 3 years of applicable work experience
- Excellent technical writing and oral communication skills
- Ability to work as part of a project team structure
- Ability to work on-site at client locations throughout North America
- Travel Expectations: ~ 10%
- Ability to pass stringent background investigations, required
- Clean driving record, required

About Casino Cash Trac:

Based in Tulsa, Oklahoma, Casino Cash Trac develops and distributes the industry leading product, Casino Insight, to manage the casino's accounting operations and analytical needs. Casino Cash Trac brings Insight into the casino's operations, from the floor to the vault and all the way to the general ledger.

Our company has a high-performance culture, built around passion for our clients' success and professional growth for our employees. Our unique culture enables people to contribute and have fun doing it. With its planned growth, CCT can offer its employees the opportunity to grow both personally and professionally in the fields of technology, service delivery, training or management.

Since its beginnings in 2012, Casino Cash Trac has helped over 175 casinos across multiple countries to advance towards operational excellence, maximize productivity and efficiency. Ranked on *Inc. 500's* top list of Growing Companies, our company has a high-performance culture and all employees must demonstrate and provide outstanding customer and employee relations.