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| --- | --- |
| Basic Information | |
| Casino Name: |  |
| Number of locations: |  |
| Currently using Casino Insight? |  |
| Current analytical programs/software? |  |
| Game Day Roll Time: |  |
| Estimated number of I24 users: |  |
| Analytical software experience across team: |  |
| Dedicated casino analysis team? |  |
| # of Kiosks |  |
| # of Slot Machines |  |
| # of Tables |  |
| Sources Systems | |
| Slots CMS: |  |
| Table Games CMS: |  |
| Bingo System: |  |
| Hotel Management System: |  |
| Off Track Betting System: |  |
| Poker System: |  |
| Employee Management System |  |
| F&B POS: |  |
| Retail POS: |  |
| Spa System: |  |
| Sportsbook System: |  |
| Budgeting System: |  |
| Are you able to provide a CAD diagram of the floor map? |  |
| IT | |
| Remote Access Method: |  |
| How do you prefer software to be deployed? |  |
| Will you be utilizing I24 on mobile? |  |
| If so, what operating system does the company use for phones? |  |

I24 Pre-Site Assessment Questionnaire

Overview

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| Overview Questions | |
| What is your assumed time horizon on training, implementing/upgrading, then utilizing I24: |  |
| Are there any systems to consider, upcoming migrations, upgrades, or new systems/services to be aware of? |  |
| What are your primary goals and objectives you would like to achieve with I24? |  |
| Any internal QA or UAT processes? |  |
| Timeline from IT for getting CCT access to the above source systems and external connections? |  |

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| Basic Information | |
| Currently Utilizing a Daily Operating Report (DOR)? |  |
| Primary DOR user: |  |
| DOR creation process: |  |
| How are you distributing the DOR? |  |
| Who is receiving the DOR? |  |
| Software used to build DOR: |  |
| What time is the DOR distributed? |  |
| Distribution Method: |  |
| How is the budget presented? |  |

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| --- | --- |
| Operations Questions | |
| What are the primary Operational Reporting goals of installing I24? |  |
| Does a mapping of the existing DOR to its source datapoints exist (i.e., what report do you use for the Coin In number)? |  |
| What are your current DOR Pain Points? |  |
| What would you like to keep about your existing DOR? |  |
| What do you want your I24 DOR to look like? |  |
| What time horizons do you typically use for trend analysis? |  |
| Do you include expenses in your DOR? If so, what is your methodology for estimating expenses? |  |
| How much history would you like to load? |  |
| Are accounting/test slot machine measures factored into your DOR? |  |

Operations

Slots and Tables

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| Slots and Tables Questions | |
| What are the primary Performance Reporting goals of installing I24? |  |
| Does a mapping of the existing player reports to its source datapoints exist (i.e., what report do you use for the Coin In number)? |  |
| What are your current player reporting pain points? |  |
| What would you like to keep about your existing player reports? |  |
| What you like to add to your player reports? |  |
| What time horizons do you typically use for trend analysis? |  |
| Are your player hosts maintained in the CMS or outside of it? |  |
| What are you the slot tiers for the casino? (I.E. $,1000 ADT Slot Tier ADT 1, $800 ADT Slot ADT Tier 2) |  |
| Where do you maintain your player markets? How do you store this data? Can we make a connection to it? |  |

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| --- | --- |
| Basic Information | |
| What performance report are you using? |  |
| Primary user of performance report: |  |
| Performance report creation process: |  |
| Who will receive the performance report? |  |
| What time is the performance report distributed? |  |
| Distribution Method: |  |

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| --- | --- |
| Players Questions | |
| What are the primary Performance Reporting goals of installing I24? |  |
| Does a mapping of the existing performance reports to its source datapoints exist (i.e., what report do you use for the Coin In number)? |  |
| What are your current performance reporting pain points? |  |
| What would you like to keep about your existing performance reports? |  |
| What would you like to add to your performance reports? |  |
| What time horizons do you typically use for trend analysis? |  |
| Are accounting/test slot machine measures factored into your performance reports? |  |
| Are your commission / maintenance fees maintained in the CMS or outside of the CMS? |  |
| If you have Electronic Table games are those treated as Slot Machines or Table Games for Performance Reporting reasons? How about the DOR? |  |
| Do you drop 100% of your floor daily? If not, what is the schedule? |  |

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| Basic Information | |
| What players reports are you currently using: |  |
| Primary user of players report: |  |
| Player reports creation process: |  |
| Who is receiving the player reports? |  |
| What time is the player reports distributed? | . |
| Distribution Method: |  |

Players