



Job Title: Technical Consultant

Reports to: VP, Services

Summary:

We are seeking talented individuals to work as part of our Services team, performing software installations and value-added Services to our growing client-base.

The Technical Consultant role utilizes their technical knowledge in areas such as SQL, C#, XML, and other software skills to develop client's custom needs. This role is a perfect blend of software development and solution design, coupled with client interaction and consulting.

Essential Duties and Responsibilities:

- Work alongside our clients' Management to determine the necessary custom development or configurations necessary to solve their unique needs.
- Using SQL, develop custom process, build custom reports, or alter the existing reports required by the client.
- Leverage your knowledge of our data structures, third party systems, and a variety of reporting tools to consolidate data across many systems to tell a story to the client.
- Combine your analytical ability and problem-solving skills to solve problems.
- Communicate, both in-person and through technical documentation with clients, on their environmental needs and configuration.
- Provide Support services to our clients in a production environment.
- Demonstrates and provides outstanding customer and employee relations at all times.

Further Expectations of Role:

- Disciplined in approach to work product completion and timelines.
- Must have analytical thought processes to make independent decisions.
- Ability and willingness to work extended hours on a sporadic basis (during certain days on a client implementation) as required.
- Ability and willingness to work on multiple assignments/projects in a fast-paced environment and meet tight deadlines.
- Ability and willingness to work independently.
- Ability to effectively formulate and communicate ideas.



Qualifications:

- Bachelor's Degree in technical or business field such as MIS
- Proficient with MS SQL Server development.
- Excellent technical writing and oral communication skills
- Ability to work as part of a project team structure
- Ability to work on-site at client locations throughout North America
- Travel Expectations: ~ 50%
- Ability to pass stringent background investigations, required
- Clean driving record, required

About Casino Cash Trac:

Based in Tulsa, Oklahoma, Casino Cash Trac develops and distributes the industry leading product, Casino Insight, to manage the casino's accounting operations and analytical needs. Casino Cash Trac brings Insight into the casino's operations, from the floor to the vault and all the way to the general ledger.

Our company has a high-performance culture, built around passion for our clients' success and professional growth for our employees. Our unique culture enables people to contribute and have fun doing it. With its planned growth, CCT can offer its employees the opportunity to grow both personally and professionally in the fields of technology, service delivery, training or management.

Since its beginnings in 2012, Casino Cash Trac has helped over 175 casinos across multiple countries to advance towards operational excellence, maximize productivity and efficiency. Ranked on *Inc. 500's* top list of Growing Companies, our company has a high-performance culture and all employees must demonstrate and provide outstanding customer and employee relations.