

DAY 1		Sunday, May 22, 2022	
4:00 p.m. – 6:00 p.m..	<p>Afternoon Socials – Choose One</p> <p>Mix & Mingle Hand-crafted, Gatsby-style drinks with Choctaw mixologist in CCT Speakeasy.</p> <p>Native Art Walk & Artist Meet & Greet Tour property art displays and see exhibit in exhibit room. Hear stories and mingle with the artists</p>		
7:30 p.m. – 9:30 p.m.	<p>reCONNECT Conference Kickoff Food, drinks, & bowling. Let’s reCONNECT! Conference kickoff co-sponsored by RSM.</p>		

DAY 2		Monday, May 23, 2022	
8:00 a.m. – 9:00 a.m.	Registration		
8:30 a.m. – 9:30 a.m.	Breakfast, Ballroom CONNECTION Bars & Tradeshow Open		
9:30 a.m. – 10:00 a.m.	Casino Cash Trac's Opening Remarks, Ballroom <i>Wanor Franca, CRO; CCT; Claudia Winkler, President GHI Solutions; Kurt Williams, CEO, CCT</i>		
10:00 a.m. – 10:45 a.m.	Investing in the Future of CCT and our Clients, Ballroom <i>Blake Doerr, CRO, CCT</i> In this session, Blake Doerr, CCT's Chief Technology Officer, will share some of the investments CCT has made in the company's development team, the Casino Insight Product, and how those investments pay off for our clients.		
10:45 a.m. – 11:00 a.m.	Break		
11:00 a.m. – 12:00 p.m.	Panel Discussions – Choose One <ul style="list-style-type: none"> What's new Casino Insight for Cage & Vault, Oak <i>Brandy Tyler, Director of Product Development, CCT; Brandon Belott, Cage Manager, Potawatomi Casino; Mary Fox, Cage Manager, Rolling Hills Casino</i> Learn about some of the new CAS product offerings, primarily the redesigned cashier shifts. Hear from some of our users who have recently upgraded and recognized the benefits of the new style of cashier shifts. What's new in Casino Insight for Audit, Pine <i>Hunter Martin, Director of Support Services, CCT; Wyatt Evans, Accounting Consultant, CCT</i> Come witness some of the latest enhancements and features to our CAS product. We'll showcase our new cashier vault shift functionality, redesigned jackpot audit, and enhanced account coding features. 		
12:00 p.m. – 1:00 p.m.	Lunch, Ballroom Lunch sponsored by Purpose & Performance Group. Hannah Bratterud, Principal, NeuroLeadership & Sales Education, will provide a brief company introduction and a look at our last conference session – Bringing all your Systems Together.		
1:00 p.m. – 2:15 p.m.	The New & Improved I24, Ballroom <i>Kurt Williams, CEO, CCT</i> Our CONNECT Conference attendees get an exclusive, first look at the vastly enhanced Insight 24 – I24.		
2:15 p.m. – 2:30 p.m.	Break		
2:30p.m. – 3:30 p.m.	Panel Discussions – Choose One <ul style="list-style-type: none"> Prepare for the Future of Gaming, Oak <i>Brock Moorehouse, Compliance Manager, Downstream Casino; Rob Lekites, Vice President - Sportsbook Sales and Operations, GAN; Adam Fong, SVP Product Management – Casino Solutions, Everi</i> Casinos are always facing new technologies. Hear how to stay ahead of the game to ensure readiness and success from experts on cashless, iGaming, and sportsbook technology advancements. Cloudy with a Chance of Connectivity, Pine <i>Danny Roe, COO, CCT; Blake Doerr, CTO, CCT</i> Cloud offerings have the potential to provide a myriad of benefits. However, despite all those benefits, there is one question you may not be considering when making a purchasing decision. What about my data? I24 Machine Performance – Building a Strong Foundation, Cedar <i>Christian Jabon, VP of Business Solutions, Analytics Intell; Chris Williams, Director of Casino Operations, Hollywood Casino Aurora; Josh Weber, Director of Managed Services, CCT</i> This session will cover practical approaches and repeatable tasks for knowing and evaluating your casino floor and machine performance no matter the size of casino or market, as well as key tips for ensuring optimal product selection and placement. 		
5:30 p.m.	CONNECTION Bars & Tradeshow Close		
7:00 p.m. – 10:00 p.m.	Roaring Party, Aqua Pool It's CCT's 10-Year anniversary! Let's celebrate!		

DAY 3		Tuesday, May 24, 2022	
8:30 a.m. – 9:30 a.m.	Breakfast, Ballroom CONNECTION Bars & Tradeshow Open		
9:30 a.m. – 10:00 a.m.	Day 2 Opening Remarks, Ballroom <i>Wanor Franca, CRO, CCT; Danny Roe, COO, CCT</i>		
10:00 a.m. – 10:45 a.m.	Fraud Stories from the Vault, Ballroom <i>Kurt Williams, CEO, CC; David Rhoades, CFE, CFC, Managing Director, Turnaround Professionals; Drew Word, CFE, Director of Enterprises, Modoc Nation</i>		
	Hear real-life stories from Certified Fraud Investigators and how to look beyond the numbers to detect fraud.		
10:45 a.m. – 11:00 a.m.	Break		
11:00 a.m. – 12:00 p.m.	Panel Discussion - Choose One		
	<ul style="list-style-type: none"> <p>• Ensuring Separation of Duties, Oak <i>Dawn McGrady, Director of Finance, Little River Casino Resort; Tiphonie Smith, Operational Finance Manager, Little River Casino Resort; Luke Martin, Accounting Consultant Lead, CCT</i></p> <p>There are many common tasks interwoven between Cage, Vault and Revenue Audit. Learn practical applications to your operations to ensure separation of duties and how Casino Insight can be an impactful piece of your operations.</p> <p>• Planning for Success through Change Management, Pine <i>Michell Wellington, Controller, Wildhorse Resort; Chas Robbins, Director, RSM; Jake Proffitt, Director of Implementation Services, CCT</i></p> <p>Among changing technologies, resource shortages, and a constant need for greater efficiencies, casinos must stay prepared for evolution of their processes. This session discusses the importance of, and preparation strategies for, successful change management.</p> <p>• 124 Player Reporting – Basics & Beyond, Cedar <i>Jonathan Schmidtt, Consultant, Tamarind Marketing; Mark Scheiner, Managing Director, Gaming Development Group; Kiley Proffitt, Marketing Manager, CCT</i></p> <p>This session will cover practical approaches and repeatable tasks for knowing and evaluating your casino guests no matter the size of casino or market, as well as key tips for taking care of your top players.</p> 		
12:00 p.m. – 1:00 p.m.	Lunch		
1:00 p.m. – 2:00 p.m.	Panel Discussion - Choose One		
	<ul style="list-style-type: none"> <p>• Casino Insight Upgrades – The New & Improved Managed Services, Oak <i>Josh Weber, Director of Managed Services, CCT; Stevie Kuhn, Account Manager, CCT; Jason Clink, Accounting Consultant, CCT</i></p> <p>In this session we'll cover the benefits of upgrading, how to schedule your upgrade, and answer your most common questions.</p> <p>• Staying in Compliance with Casino Insight, Pine <i>Joseph Busby, Executive Director of Casino Finance, Sycuan Resort Casino; Tom Cunningham, Chief Compliance Officer, NIGC; Josh Benefield, CPA, Deputy Assistant Chief, NIGC</i></p> <p>We'll dive into the MICS and evaluation new rules making sure your casino is staying in compliance and not missing a regulatory requirement.</p> 		

	<ul style="list-style-type: none"> The Transition to On-Premise to Cloud, Cedar Hyder Jaffer, Director of Finance, Osage Casinos; Laban Miles, Financial Controller, Osage Casinos; Anitra Sires, Chief Financial Officer, Sac & Fox Nation Casinos; Lindan Elliott, CPA, CISA, Partner, Wipfli; Grant Eve, CPA, CFE, Wipfli <p>In this session, hear from experts on what you should consider when transitioning from an on-premise accounting system to a cloud based solution. We'll also cover key tips to address during the selection process to make sure you know key questions to ask.</p>
2:00 p.m. – 2:15 p.m.	Break
2:15 p.m. – 3:00 p.m.	Help Build our Product Roadmap, Ballroom <i>Brandy Tyler, Director of Development, CCT; Danny Roe, COO, CCT</i> <p>We want to hear from you. This will be a forum for you to let us know what enhancements and features you'd like to see added to our products. Where do you still have pain points in your organization? What additional audits would you like to see added in CAS? Please gather your thoughts from the week and help us determine what our development roadmap should look like.</p>
3:00 p.m. – 3:15 p.m.	Break
3:15 p.m. – 4:00 p.m.	Bringing All of Your Systems Together, Ballroom <i>Hannah Bratterud, Principal, NeuroLeadership & Sales Education, Purpose & Performance Group; Chas Robbins, Director, RSM; Debbie Hawkins, CPA, Sr. Executive Business Architect & Strategist, Hawkins Consulting Services, Kurt Williams, CEO, CCT</i> <p>After spending a few days connecting with colleagues, let's dive deep into what it truly means to bring all of your systems together – technology, your teams, and the operations. We'll discuss how the cross-functional teams in your operation can utilize cross-functional technology platforms to create environments full of meaningful connection and collaboration.</p> <p>Closing Remarks</p>
4:30 p.m.	CONNECTION Bars & Tradeshow Closes